

**Phil Power**

**Considerate Constructors Scheme**



**Improving the Image  
of Construction**

An overview of the Considerate Constructors Scheme

February 2010

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## Scheme history

### 1997

- The Scheme launched.

### 1999

- The mission statement 'Improving the Image of Construction' came into use.

### 2000

- The 1000<sup>th</sup> site was registered.

### 2001

- BREEAM began including the Scheme in its assessments.
- The Industry Image newsletter was introduced.
- Banners were introduced.

### 2002

- The Government recommended registration to all its departments.

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### 2003

- Associate Membership was launched.
- Ivor Goodsite was introduced.
- The 7000<sup>th</sup> site was registered.

### 2006

- The Scheme registered its 15,000<sup>th</sup> site.

### 2007

- The Scheme was considered for inclusion in the Code for Sustainable Homes.
- The 20,000<sup>th</sup> site was registered.
- Client Partnership was launched.
- The Scheme celebrated its 10<sup>th</sup> year.

### 2008

- The 30,000<sup>th</sup> site was registered.

### 2009

- Company Registration was launched.
- 40,000<sup>th</sup> site was registered.

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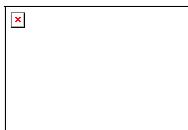
## Mission statement

‘The aim of the Scheme is to improve the **image** of construction’

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There are two ways in which to register with the Scheme:



Site Registration



Company Registration

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## Site Registration

Any work that could be construed by the general public as 'construction' can be registered as a site, provided it has a duration of six weeks or more.



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## Company Registration

Companies with an annual turnover of **up to £2.5 million** can register, with registration covering all their sites, regardless of site duration.

Companies with an annual turnover **over £2.5 million** can register, with registration covering only their sites with a duration of less than 6 weeks. (Sites with a duration over six weeks should be registered individually with the Scheme's Site Registration option.)

*Company divisions*

*Sub contractor*

*Group of companies*

*Individual company or trader – domestic*



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## Scheme logos



CCS Ltd logo

Company  
Registration logo

Site  
Registration logo

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## The Scheme operates a voluntary Code of Practice, driven by the industry, which seeks to:

- Minimise any disturbance and/or negative environmental impacts; for example noise, dirt and inconvenience sometimes caused by construction sites to the immediate neighbourhood.
- Enhance the relationship between construction sites and their neighbours; for example, eradicate offensive behaviour and language from construction sites.
- Recognise and reward the contractor's commitment to raising standards of site management, safety and welfare facilities beyond statutory duties.

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## The Code of Considerate Practice

- Considerate
- Environment
- Cleanliness
- Good Neighbour
- Respectful
- Safe
- Responsible
- Accountable

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## The Scheme highlights issues associated with:

- Improving a site's relationship with its neighbours.
- Improving the image of the site.
- Improving the processes and performance of the site.
- Promoting best practice on sites.
- Improving the working conditions for site operatives.
- Advising and assisting in complaint resolution.
- Encouraging environmental awareness.
- Engagement with schools and colleges.

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www.ccsa.co.uk  
**Monitor's Report - Site Visit**  
 www.ccscheme.org.uk

Company ID:  Visit ID:

Contractor:  Site visited name:

Company contact name:

Site location and description:

	Issues	Comments
1. Considerate		
2. Environment		
3. Cleanliness		
4. A Good Neighbour		
5. Respectful		
6. Safe		
7. Responsible		
8. Accountable		

Total out of 40:  Summary and conclusions:

Monitor's name:  Date of visit:

SIGNED: \_\_\_\_\_

www.ccscheme.org.uk

www.ccsa.co.uk  
**Monitor's Site Report**

Company ID:  Visit ID:

Contractor:  Site visited name:

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Site location and description:

	Issues	Comments
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7. Responsible		
8. Accountable		

Total out of 40:  Summary and conclusions:

Monitor's name:  Date of visit:

SIGNED: \_\_\_\_\_

www.ccscheme.org.uk

# Site Reports

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# Company office report

www.ccsa.co.uk  
**Monitor's Report - Office Visit**  
 www.ccscheme.org.uk

Company ID:  Visit ID:

Company name:

Company contact name:

Company description and location:

	Comments
1. Considerate	
2. Environment	
3. Cleanliness	
4. A Good Neighbour	
5. Respectful	
6. Safe	
7. Responsible	
8. Accountable	

Summary and conclusions:

Monitor's name:  Date of visit:

SIGNED: \_\_\_\_\_

www.ccscheme.org.uk

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## Scoring explained

Compliance with the Scheme's Code of Considerate Practice indicates that a site or company is achieving a standard beyond statutory requirements.

In each of the eight sections of the Code it is possible to score 1-5, with **3 indicating compliance** with the Scheme's Code. Half points may also be awarded in any of the sections.

Sites and companies are not only assessed for compliance with the Scheme's Code but also to identify any measures being taken by the site or company which are above and beyond these requirements.

How are the points assessed?

In any section, 1 is major non-compliance.

In any section, 2 is minor non-compliance.

In any section, 3 is satisfactory compliance.

In any section, 4 rewards measures taken in excess of compliance.

In any section, 5 rewards exceptional and unique measures taken.



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## Statistics

The Scheme collects and produces statistical information in relation to:

- Scores of sites and companies based on the Scheme reports
- Other information collected from sites and companies
  - Type of project/work
  - Number of complaints received on site/company
  - % operatives holding CSCS cards
  - Average number of operatives on site/within company
  - Average number of female operatives on site/within company
  - % not with English as first language
  - Total number of accidents – reportable and non reportable

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# Neighbour leaflet

**Construction work in your area**

Sites and companies registered with the Considerate Constructors Scheme agree to be better neighbours and to cause less inconvenience to you.

Considerate Constructors Scheme  
Improving the image of construction

**Information for neighbours**

Improving the image of construction  
0800 783 1423  
www.ccscheme.org.uk

Construction sites that display a banner or poster, like the ones shown here, are registered with the Considerate Constructors Scheme.

**Construction sites**

Construction companies that display a poster or sticker, like the ones shown here, are registered with the Considerate Constructors Scheme.

**Construction companies**

Registered sites and companies aim to improve the image of construction by showing consideration to anyone affected by their work, to their own workforce and to the environment.

If you have any complaints or comments regarding the activities of a registered site or company, please contact them on the number displayed on their poster or contact the Scheme's administration office on 0800 783 1423.

Considerate Constructors Scheme  
www.ccscheme.org.uk

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# Scheme site information

**CONSIDERATE CONSTRUCTORS**

This site is registered with the Considerate Constructors Scheme  
Scheme administration office:  
**0800 783 1423**  
www.ccscheme.org.uk

**Site Code of Considerate Practice**

**Considerate**  
All work on the site must be planned and carried out in a way that causes the least possible disturbance to the surrounding area. Sites should be sited in a way that causes the least possible disturbance to the surrounding area.

**Environment**  
As part of the environmental plan, all sites should have a plan for the protection of the environment. This should include measures to protect the ground, water, air and noise.

**Cleanliness**  
The site should be kept clean and tidy at all times. All waste should be removed from the site as soon as possible. The site should be kept free of clutter and debris.

**Good Neighbour**  
Sites should be managed in a way that causes the least possible disturbance to the surrounding area. Sites should be sited in a way that causes the least possible disturbance to the surrounding area.

**Respectful**  
All work on the site must be planned and carried out in a way that causes the least possible disturbance to the surrounding area. Sites should be sited in a way that causes the least possible disturbance to the surrounding area.

**Responsible**  
All work on the site must be planned and carried out in a way that causes the least possible disturbance to the surrounding area. Sites should be sited in a way that causes the least possible disturbance to the surrounding area.

**Site Manager's Information**

**Terms of Reference**  
The Site Manager is responsible for the day-to-day management of the site. The Site Manager should ensure that the site is managed in a way that causes the least possible disturbance to the surrounding area.

**Responsibilities**  
The Site Manager is responsible for the day-to-day management of the site. The Site Manager should ensure that the site is managed in a way that causes the least possible disturbance to the surrounding area.

**No reservation**  
The Site Manager is responsible for the day-to-day management of the site. The Site Manager should ensure that the site is managed in a way that causes the least possible disturbance to the surrounding area.

0800 783 1423  
www.ccscheme.org.uk

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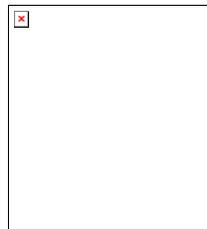
## Scheme company information



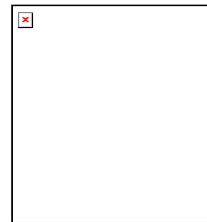
This company is registered with  
the Considerate Constructors Scheme  
All registered companies agree to comply with the  
Scheme's Company Code of Considerate Practice

**0800 783 1423**  
[www.ccscheme.org.uk](http://www.ccscheme.org.uk)

Company details	
Company name	<input type="text"/>
Contact name	<input type="text"/>
Contact number	<input type="text"/>
Company address	<input type="text"/>



Vehicle sticker



Registration sticker

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## Site Registration Associate Membership

Members receive:

- Bi-annual meetings and networking opportunities
- Dedicated section within the Scheme's website
- Monthly benchmarking information relating to their sites compared to the national and regional averages
- Use of the 'Associate logo'
- Opportunity to have input into the Scheme's activities and direction



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## Client Partnership

Partners receive:

- Bi-annual meetings
- Dedicated section within the Scheme's website
- Monthly benchmarking information relating to sites where they have required registration as the client
- Use of the 'Client Partner' logo
- Opportunity to have input into the Scheme's activities and direction



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## Registration fees

The Scheme is ***not for profit*** and is solely financed through its registration fees.

The fees cover:

- High specification, site specific A1 poster/s clearly identifying the site as registered with the Considerate Constructors Scheme.
- Van stickers for Company Registration.
- Registration administration.
- Site Monitors' visit/s and reports.
- A free phone number to deal with complaints.
- An opportunity to win a National Award for excellence.

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## Site Registration fees

Project value	Fee	Total
Up to £ 100,000	£100 + VAT	£117.50
From £100,000 to £500,000	£200 + VAT	£235.00
From £500,000 to £5 million	£400 + VAT	£470.00
Over £5 million	£600 + VAT	£705.00

Sites over 78 weeks are registered annually or in phases.

All sites with a duration longer than 18 months are registered either annually or in phases. Each registered phase/year will receive new posters and additional visit/s. The fee payable when registering phases/years can be worked out by dividing the total contract value by the number of phases/years. This figure is used as the registration value against the Scheme's price bands.

These fees are valid for registration up to Dec 31 2010

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## Company Registration fees

Annual company turnover	Number of sites per year	Number of visits		Registration fee
		Office	Site (up to)	
Less than or equal to £2.5 million	N/A	1	2	£500 + VAT
	1-10	1	2	£500 + VAT
Over £2.5 million	11-30	1	3	£750 + VAT
	31-60	1	4	£1000 + VAT
	61-100	1	5	£1250+ VAT
	Over 100	1	6	£1500 + VAT

The annual fees are determined by the annual turnover and the number of sites covered by a company's registration. Companies will be contacted towards the end of their registration period to arrange the re-registration for the following twelve months.

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## National Site Awards



From Autumn 2010, the Scheme will also give National Company Awards.

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## Endorsements

BREEAM

EcoHomes

Code for Sustainable Homes

LGA Advice Note

OGC Advice Note

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## Ian Lucas MP

**Minister for Business and Regulatory reform**

“It is encouraging that participation by construction businesses in the Considerate Constructors Scheme continues to grow.

The Scheme logo we see on so many site hoardings shows that the project partners care about the local community they operate in, and are committed to the Scheme’s Code of Considerate Practice.

That sends a strong, positive message about the industry as a whole, and reflects a good practice approach that I would recommend to all construction businesses.”



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## Ivor Goodsite



[www.ivorgoodsite.org.uk](http://www.ivorgoodsite.org.uk)

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## Scheme training

### Seminar – Improving the image of construction

The Seminar is designed to provide a general introduction to the scheme and to give an understanding of its basic requirements.

### Workshops – Performing beyond requirements

The Workshop is designed for those who already have a good understanding of the Scheme. It explains how to perform beyond the basic requirements and gives examples of what sites have done to win National Awards.

### Bespoke Workshops

The Scheme can provide bespoke Workshops at your company's offices on any Scheme related subject.

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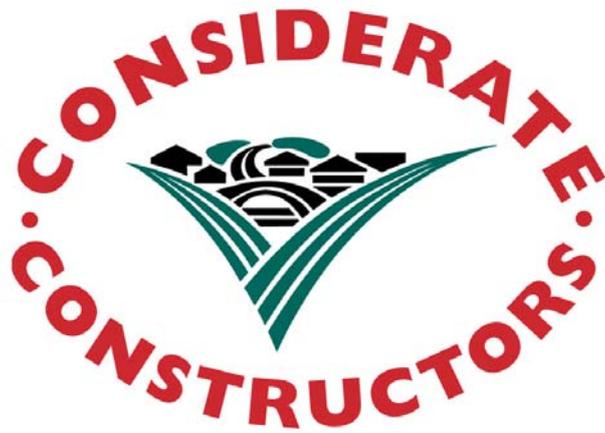
or visit the  
Scheme's  
website



[www.ccscheme.org.uk](http://www.ccscheme.org.uk)

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## Improving the Image of Construction

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# Welcome

## Construction Coordination in the Environment

